

Easterling, Deborah

284727

From: Easterling, Deborah
Sent: Wednesday, May 22, 2019 9:07 AM
To: Vito Amato
Subject: RE: [External] Letter of protest

Dear Vito and Sandy Amato,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 Public Service Commission of South Carolina
 803-896-5133
 Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

RECEIVED
 MAY 22 2019
 PSC SC
 MAIL / DMS

From: Vito Amato
Sent: Tuesday, May 21, 2019 1:20 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: [External] Letter of protest

Please see letter of protest attached.

Best regards

Vito & Sandy Amato



2018-358-WS

* Required Fields

Date: 5/21/19

Letter of Protest
in Docket ____ - ____ - ____

Protestant Information:

Name * Vito & Sandy Amato

Mailing Address _____

City*Lake Wylie

State* SC

Zip *29710

Phone*

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are a customer of Blue Granite Water Company.

RECEIVED

MAY 22 2019

**PSC SC
MAIL / DMS**

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We are protesting the rate increase that Blue Granite water is requesting for water distribution commodity charges and sewer collection and treatment charges (docket # 2018-358-WS). Our water & Sewage bill here is three times the amount of anywhere we have previously lived. This is unacceptable. This company formally known as Carolina Water Service received a rate increase just last year, now just one year later our community is being asked to pay more again. We are requesting this rate increase be denied.

Our area in the past two weeks has experienced water outages due to a water main break on May 8th, on May 9th water shut off began & repair was completed later that day & water service was restored around 6 PM. A water boil advisory was put into effect & lifted Saturday May 11th. During this time, we were not receiving notices from Blue Granite Water Company.

I know some people received calls from Blue Granite, but many of us had no idea what was happening except for word of mouth from neighbors or posts on social media. This is poor communication regarding an important issue for our homes, schools and businesses. When was our water safe to drink or cook with?

Now here we are a week later, Saturday May 18th we received a request to stop non- essential outdoor water use. The next day May 19th a Mandatory ban on outdoor watering was issued so that blue granite could replenish their reserve, what does that mean? We have had so much

rain since last year & the beginning of this year, there should be no reason for any type of ban on water usage. Why can't York County take over providing our water service like they have done in surrounding communities? Customers from this area do not pay anywhere the amount we do. Our system should be upgraded & not run by a private company.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

We do not wish to appear at this hearing in Columbia.